

UnitedHealthcare Health Plan of Nevada

2024 Community Reinvestments
Medicaid Reinvestment Advisory Committee



Investing back into Nevada Communities

- UnitedHealthcare (UHC) has a long history of investing in large and small community partners in Nevada
- 28 years serving Nevada Medicaid members
- Investments focus on underserved populations to empower healthier communities
- Partnered with over 100 local community organizations in 2024





Impacting Populations and Communities in Nevada

Housing Supports: Supported community partners to bolster the housing continuum of care.

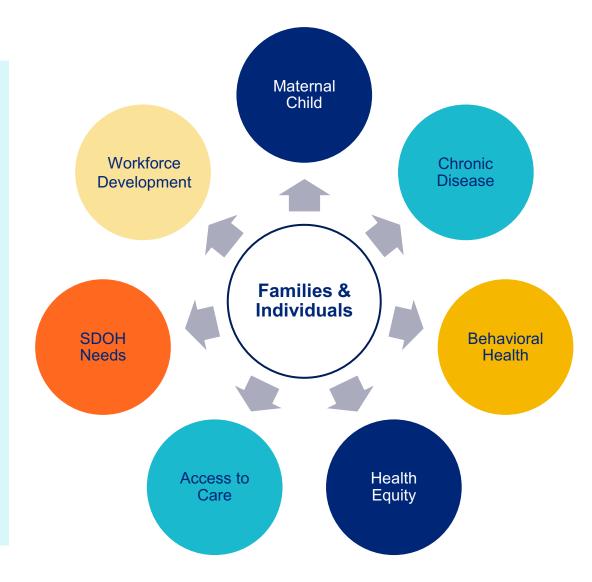
<u>Maternal and Infant Health:</u> Eliminated disparities and improved outcomes for all pregnant women and infants.

Access to Health Care: Invested in programs that brought providers to our communities in high need specialty areas

Behavioral Health Support: Enhanced behavioral health support with an emphasis on developing programs for the state's youth population.

<u>Social Drivers of Health:</u> Addressed basic needs, food insecurity, digital disparities, period poverty, work force development, health literacy, life/family skills and financial literacy.

Health Equity: Partnered with trusted organizations to build capacity, so they can continue to provide needed services to underserved populations.





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2024 Reinvestments



Behavioral Health Services:

- Supportiv App
- NAMI
- UNR Psychiatry Residency Program
- Behavioral Health Association of Nevada



Maternal and Child Health Services:

- Babys Bounty
- NV Maternal Child Health Coalition
- Heart and Sole Collective
- Empowered
- Northern Nevada Public Health
- Olive Crest
- Goodie Two Shoes Foundation
- Spread the Word Nevada
- REMSA
- UMC Car Seat Program
- RennerVation Foundation



Access to Care:

- Nevada Physician Wellness Coalition (NPWC)
- Project Echo
- Dignity Health



2024 Reinvestments



SDOH/Family Resources:

- Puentes
- NNV and SNV Catholic Charities
- Project Marilyn
- YMCA
- Family Health Festival
- Washoe and Clark County School District
- East Valley Family Services
- Just One Project
- Goodwill
- Food Bank of Southern Nevada



Housing:

- Life Changes
- Volunteers of America
- Emergency Eviction Prevention
 Program of Nevada
- Southern Nevada Regional Housing Authority
- Nevada Homeless Alliance
- Nevada Housing Coalition
- Winged Wolf Innovations



Partner Outcomes

916 Students Served

Communities in Schools:

Support Integrated Student Support program to raise graduation rates and employable workforce

- 100% of Students Promoted to the next grade
- 93% of Students Graduated
- **92**% of Students met career readiness goal
- **85**% of Students met college readiness goal
- 83% of Students met behavior goal

891
Families
Served

Olive Crest:

Support Early Intervention Pathway program to serves vulnerable children and families in crisis

- 99% of families coming to us in crisis stayed together while they stabilized, avoiding both the child welfare system and a voluntary hosting
- **99%** of the children from families we served did not enter the child welfare system!



Partner Outcomes

6,964
Individuals
Served

Just One Project:

Reduce food insecurity in Nevada through No-Cost community markets and Groceries on the Go program

- No-Cost Community Markets served 980 households with 68,366 pounds of food!
- Groceries on the Go comprised of 15 individual sites and provided a total of 5,780 pounds of produce!

36,412 Families Served

Babys Bounty:

Increase resources for low-income families with infants and young children

- 6,368 Families served at Baby's Bounty Center for Families location
- 740 Baby bundles distributed
- 675 Portable cribs distributed
- 6638 Car seats distributed
- 86 Safe Sleep and Baby Basic classes held



Partner Outcomes

803 Individuals Served

Family Health Festival:

Increase resources for families in the community

- 133 vaccinations provided
- 208 families received food assistance
- 75 individuals received blood pressure checks

Over 300 Individuals Served

Al-Maun:

Access to healthcare services and social support

- Distributed fans, backpacks, water bottles, diapers, wipes, hot meals, and groceries to take home
- Onsite health clinic and mobile shower unit

417,157 Books Distributed

Spread the Word Nevada:

Improve childhood education and literacy

- 41,933 children served
- 100% of students in the program live in underserved communities



Member Testimonials



Olive Crest: Member Story

Kyle reached out to Olive Crest this year for information about a hosting for his baby. He, his girlfriend, and their baby were **about to be homeless**. Kyle had **nowhere else to turn**. Having just moved from out of state to Las Vegas, Kyle was **unemployed**, and the housing he thought could keep a **roof over his family's head had fallen through**. This **struggling dad** was in **desperate need** of immediate help. Our **Early Intervention team** snapped into action and was able to **identify** that **stable housing** would allow this **family to stay together!** We assisted them with **30 days of housing** and some **tangible items** for the baby. Through **resources and care coordination**, we helped Kyle find **employment**. Kyle and his girlfriend's footprint at Olive Crest grew, as well, as he also found **services** through our **Family Resource Center**. Now they have the **tools needed** to move forward in **stability**. His precious family was able to **stay together** and find more **stable footing** for the **future**.



Partner Testimonials



RennerVation Foundation:

"UHCHPN was instrumental in their support of our inaugural year of our Camp RennerVation, a summer camp for the **foster youth** of Northern Nevada. This camp provided young individuals the chance to create lasting memories, develop **new skills**, and grow in a **positive and stimulating** environment."

The Just One Project:

"Our Groceries on the Go program was only an idea until United Healthcare brought it to life with funding last year. We have been able to take our van into low access, high-need areas, providing fresh fruit, vegetables, proteins, dairy and pantry staples at a very low cost to clients. This initiative breaks down barriers and creates access to nutritious food in areas lacking local grocery stores or healthy options and allows clients access to foods that can help manage chronic health issues."

NV Homeless Coalition:

"UHC's contributions have not only helped in creating more housing opportunities but also in building a stronger, more connected community. This includes the 31 conference scholarships we were able to provide this year as we continue to make our conference accessible and inclusive for all affordable housing stakeholders. These significant impacts would not have been possible without your dedication and belief in our mission."

NV Physician and Wellness Coalition:

"Thanks in part to UHC's Community Reinvestment Grant, the NPWC Executive Director was able to move from .25 FTE to .60 FTE which has had a monumental impact on our organization. With more time and resources, the Executive Director has been able to build strategic relationships with more health systems throughout the state further reaching more physicians in need. We have also been able to expand our programming efforts. We thank you for supporting physicians and the communities they serve."

Maternal Child Health Coalition:

"We have been able to make an **impact in the community** with the help of UHC health Plan of Nevada
Medicaid and their team in many ways. With the help of
UHC's Community Reinvestment Program, we have
been able to **serve over 2600 birthing persons** through
the **New Mama Care Kit program**. These tote bags are
filled with pads, disposable underwear, antiseptic wipes,
witch hazel wipes, hand sanitizer, a resource booklet,
and a number of donations from community partners."





2025 Community Reinvestment Plan



Improve Healthcare Access and Quality

- Healthcare Innovations
- Behavioral Health
- Healthcare Workforce



Address Social Drivers of Health

- Food
- Health Literacy
- Family and Life Skills
- Workforce Development



Improve Maternal and Infant Health

- Baby Essentials
- Health Education
- Health Equity



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